

Progress platform



Gary Shaw at Accesspoint Legal says shared data and application ecosystems can help firms reach tech utopia

The legal world has now become more competitive, with firms committing to provide the best experience for their respective teams and, more importantly, their clients. Legal market IT providers have acknowledged this desire by responding with an array of new products and solutions, all aimed at serving the forward-thinking law firm.

For some larger firms, this response has been a much-needed blessing that consists of trial and error until the correct mix of products is found. However, for many SME firms, with little wiggle room to experiment, long implementation timeframes and no space for costly errors, knowing the right formula and understanding how to truly maximise the benefit of it all is vital. Without it, a disjointed collection of investments can occur and your end goal of satisfying colleagues and your clients can be pushed further away.

With this in mind, how can SME firms successfully integrate the disparate and complex suite of services and applications available today and have them work together?

The answer, although not yet fully embraced by the legal world, is making its way into the market and is sure to be the future for the modern law firm – we’re talking about the concept of secure and dedicated cloud-based legal platforms.

The vision for this platform is to house a collection of intelligent, bespoke and innovative products under one ‘umbrella’. When built correctly, a legal platform can create a beneficial ecosystem of various tools and apps that interconnect, helping the firm not only modernise its processes but also revolutionise the way it operates. This utopia-like environment will be capable of bringing much to help the main areas of law firms that are constantly under review, such as team productivity, billing and reports, security, and community collaboration/accessibility.

Take a moment to imagine how a legal platform will enable law firms to be more efficient by using application programming interfaces (APIs). When various apps and tools are built to work alongside each other they can input data into the platform and output valuable information to your firm. That makes it easier to retrieve important information such as matter updates, project status reports, and knowledge and insights about cases, as well as pull billing information, documents, reporting and more. **Continue reading about how SME law firms can best utilise integrated legal platforms on LPM insights, here.** **LPM**

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